



NEW PORTAL FEATURES - CUSTOMER PORTAL



All the info your customers need to know about their order

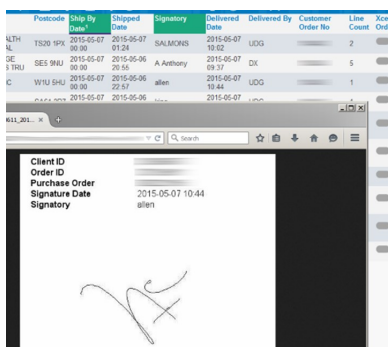
In Customer Portal Customers can see...

- 1) Product availability
- 2) Order number
- 3) Shipment time and details
- 4) How many boxes or parcels
- 5) Lines on the order
- 6) Packing list
- 7) Viewable POD for that order
- 8) Despatch notes
- 9) Exception orders



Order confirmation through signed PoDs

If Customers need to locate their orders or simply need a PoD for their records they can download a signed delivery confirmation with 2-5 minutes of their order and see exactly when their order was received and who received it (if delivered by an Alloga UK vehicle).



Customer Portal for Full Service client customers

Customer portal allows downstream customers to track the progress of orders they've placed on Alloga UK. Just as clients track orders, customers will be able to view on the Portal their orders of your stock.

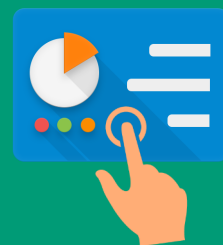
This saves not only the downstream customers time but also your customer care team as they can get all the info they need there and then.



Step by step tracking to give customers reassurance their order is safe on its way

Customers can also track their orders in progress with step by step info on...

- 1) When the order is picked
- 2) Has the order been consigned
- 3) Despatch confirmation
- 4) Vehicle leaving time
- 5) Expected time of arrival updates
- 6) Geofence arrival
- 7) Driver arrival confirmation



Take a look...

Client	Order ID	Status	Customer Name	Postcode	Purchase Order	Cast Order No.	No. Boxes	Pallets	Ship By Date	Original Delivery Date	Difference In days	archive	Orig. Delivery Day	Ship. Delivery Day	Lines	Packing List	POD	Despatch Note
ALLOGA	BE30105047	Shipped	ALPHAR SERVICES LTD CONSUMER	EIRE	01102014	1010170550	0	0	2014-10-03 00:00	2014-10-02 00:00	1	0	196	195				
ALLOGA	BE30105048	Shipped	ALPHAR SERVICES LTD CONSUMER	EIRE	01102014	1010170551	0	0	2014-10-03 00:00	2014-10-02 00:00	1	0	196	195				
ALLOGA	BE30105049	Shipped	ALPHAR SERVICES LTD CONSUMER	EIRE	01102014	1010170552	0	0	2014-10-03 00:00	2014-10-02 00:00	1	0	196	195				
ALLOGA	BE30105045	Shipped	ALPHAR SERVICES LTD CONSUMER	EIRE	30092014	1010170548	1	0	2014-10-02 00:00	2014-10-01 00:00	1	0	197	195				
ALLOGA	BE30105046	Shipped	ALPHAR SERVICES LTD CONSUMER	EIRE	30092014	1010170549	1	0	2014-10-02 00:00	2014-10-01 00:00	1	0	197	195				